

City of Monroe Police Department
218 East Franklin Street
P. O. Box 69
Monroe, North Carolina 28112

Police Department
Administration

Telephone: (704) 282-4700

It is the goal of the Monroe Police Department to provide our citizens with courteous, professional and efficient law enforcement services. We have prepared this brief survey to give us a better understanding of the concerns of the community and how we can improve our service. Please take a few minutes to complete this survey.

Thank you for your assistance in completing this survey.

Have you had contact with the Monroe Police Department within the past

- 6 months
- 12 months
- no contact

What was the nature of your contact with the Police Department?

- | | |
|---|--|
| <input type="checkbox"/> Victim of Crime | <input type="checkbox"/> Witness to Crime |
| <input type="checkbox"/> Motor Vehicle Accident | <input type="checkbox"/> Arrest |
| <input type="checkbox"/> Report a Problem | <input type="checkbox"/> Request Information |
| <input type="checkbox"/> Traffic Citation | <input type="checkbox"/> Other _____ |

Based on your contact with the Police Department, please rate the following areas:

Officer's concern:

- Excellent Good Fair Poor

Officer's knowledge:

- Excellent Good Fair Poor

Officer's ability to put you at ease:

- Excellent Good Fair Poor

Officer's ability in problem solving:

- Excellent Good Fair Poor

Officer's fairness in problem solving:

- Excellent Good Fair Poor

Officer's helpfulness:

Excellent Good Fair Poor

Officer's response time:

Excellent Good Fair Poor

Officer's professional conduct:

Excellent Good Fair Poor

Officer's appearance:

Excellent Good Fair Poor

Overall experience with Department employees and staff:

Excellent Good Fair Poor

Overall Department performance:

Excellent Good Fair Poor

How can the Monroe Police Department improve the quality of its service in the future?

On a scale of 1 – 10, please indicate how safe you feel living in Monroe _____

Other comments _____

The following information is optional:

Name: _____

Address: _____

Telephone: _____

I would like someone from the Police Department to contact me regarding this survey:

Yes

No